



City of Phoenix

Mission Statement

To improve the quality of life in Phoenix through efficient delivery of outstanding public services.

Project Team

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City Auditor

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Internal Auditor

Project Number

1240012

This report can be made available in alternate format upon request.

Aviation Department Contract Audit – Turo Car Sharing

November 2, 2023

Our purpose was to review financial records and rental car reports provided by Turo, Inc. (Turo) to determine compliance with the operating agreement between the City of Phoenix (City) and Turo.

We assessed:

- Gross Revenue – we determined if Turo correctly calculated gross revenue as defined by the agreement;
- Payments – we determined if Turo correctly paid 10% of gross revenue to the City; and,
- Monitoring – we determined if Turo complied with other contract requirements, including conducting transactions in specific locations of the airport property.

We identified items for improvement in all audited areas. At this time, due to the sensitive nature of the information contained in the report, the details of our report and its recommendations were only shared with department management, City management, and the City Audit Committee.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the performance audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

City Auditor Department
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